Oracle® Communications Diameter Signaling Router API Gateway Installation Guide Release 8.6.0.0.0 F56104-01

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ORACLE[®]

Oracle Communications API Gateway Installation Guide.

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See more information on MOS in the Appendix section.

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1. Introduction

1.1 Purpose and Scope

This document describes the installation procedures for OpenStack HEAT template.

This document assumes platform-related configuration has already been done.

The audience for this document includes Oracle customers as well as these groups: Software System, Product Verification, Documentation, and Customer Service including Software Operations and First Office Application.

The document describes installation procedure for the following three components for DSR APIGW:

- OCSG Database Server
- OCSG Admin Server
- OCSG Application Server

1.2 References

- [1] DSR Cloud Benchmarking Guide
- [2] DSR Cloud Installation Guide
- [3] DSR API Gateway User Guide

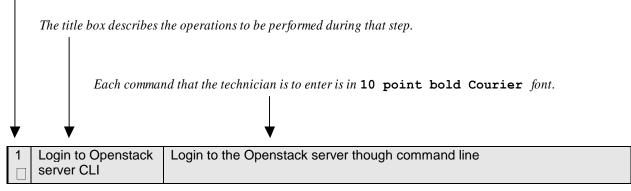
1.3 Acronyms

Acronym	Definition		
APIGW	API Gateway		
CLI	Command Line Interface		
KVM	Kernel-based Virtual Machine		
OVA	Open Virtualization Archive		
OVM-M	Oracle VM Manager		
OVM-S	Oracle VM Server		
OHC	Oracle Help Center		
SSO	Single Sign On		
YAML	Yet Another Markup Language		
OCSG	Oracle communications services Gatekeeper		
PEM	Privacy Enhanced Mail		

1.4 General Procedure Step Format

Figure 1. Example of a procedure step illustrates the general format of procedure steps as they appear in this document. Where it is necessary to explicitly identify the server on which a particular step is to be taken, the server name is given in the title box for the step.

Each step has a checkbox for every command within the step that the technician should check to keep track of the progress of the procedure.



2. Overview

2.1 Prerequisites

Following are the prerequisites for installing DSR APIGW:

- 1. KVM/OpenStack admin and tenant privileges
- 2. OCSG Patches must be downloaded from mysupport (if required).
- 3. DSR APIGW OVA (will be used for Admin and Application Server installation)
- 4. The mysql-ndbcluster-7_6_8.qcow2 (will be used for Database Server installation)
- 5. The **.pem** file must be available in Openstack.
- 6. DSR APIGW Database server must be configured and accessible from DSR APIGW Admin and Application VMs.
- 7. Following YAML files are required: For DSR APIGW Admin/Application server: **dsrapigw.yml** and **dsrapigw_env.yml**.
- 8. Qemu-img tool must be available to convert VMDK to qcow2 format, if required.

3. Installation Overview

This section provides a brief overview of the recommended methods for installing the HEAT template. It also lists the procedures required for installation with estimated times.

3.1 Installation Procedures

The following table illustrates the progression of the installation process by procedure with estimated times. The estimated times and the phases that must be completed may vary due to differences in typing ability and system configuration. The phases outlined in are to be executed in the order they are listed.

Installation and configuration of instances can be performed either on VMware or KVM/Openstack. On KVM/Openstack, user can install and configure instances either manually or using HEAT template. Following are the sections wherein the sequence of procedures are explained.

3.1.1 Install and Configure Instances on VMware

Following table explains the sequence to be followed on VMware:

Table 1: Install and configure instances on VMware

Procedure	Title	Description
Procedure 1	Import DSR APIGW Database and Admin/Application OVAs	Import both DSR APIGW Database, Admin and Application server OVAs
Procedure 8	MySQL NDB Cluster Installation and Configuration	Install and Configure MySQL NDB Cluster
Procedure 2Error! Reference source not found.	Create DSR APIGW Admin/Application serversError! Reference source not found.	Create Admin and Application VMs
27Procedure 9	Configure DSR APIGW Admin/Application Server	Install and configure DSR APIGW Admin/Application server

3.1.2 Install and Configure Instances on KVM/Openstack

Following table explains the sequence to be followed on KVM/Openstack:

Table 2: Install and configure instances on KVM/Openstack manually

Procedure	Title	Description
Procedure 3	Import DSR APIGW Database and Admin/Application OVAs (Openstack)	Import both DSR APIGW database, admin, application server OVAs
Procedure 8	MySQL NDB Cluster Installation and Configuration	Install and Configure MySQL NDB Cluster
Procedure 4	Create DSR APIGW Admin/Application VMs (Openstack)	Create DSR APIGW Admin and Application VMs
27Procedure 9	Configure DSR APIGW Admin/Application Server	Install and configure DSR APIGW Admin/Application server
Procedure 5	Download Openstack HEAT template and parameter files	Download the template and parameter files from OHC
Procedure 6	Create DSR APIGW Database and Admin/Application Parameter Files	Create parameter file based on your configuration
Procedure 7	Deploy DSR APIGW Database and Admin/Application using HEAT templates	Deploy the servers using HEAT template

Table 3: Install and configure instances on KVM/Openstack using Heat Template

Procedure	Title	Description
Procedure 5	Download Openstack HEAT template and parameter files	Download the template and parameter files from OHC
Procedure 6	Create DSR APIGW Database and Admin/Application Parameter Files	Create parameter file based on your configuration
Procedure 7	Deploy DSR APIGW Database and Admin/Application using HEAT templates	Deploy the servers using HEAT template
Procedure 8	MySQL NDB Cluster Installation and Configuration	Install and Configure MySQL NDB Cluster
Procedure 9	Configure DSR APIGW Admin/Application Server	Install and configure DSR APIGW Admin/Application server

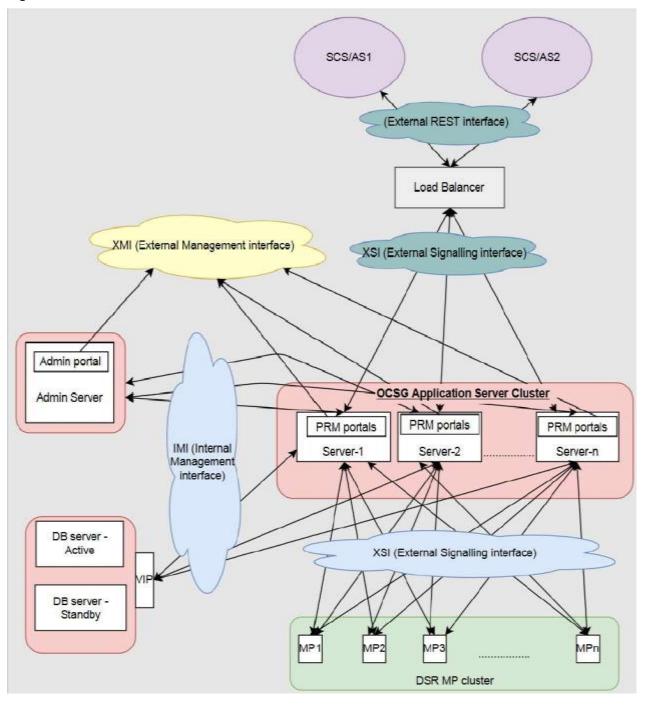
3.2 Network model

Below diagram depicts the supported network model for DSR APIGW deployments. DSR APIGW will be deployed in cluster mode and one to one mapping should be maintained between DSR site and DSR APIGW cluster.

DSR APIGW deployment model will have 3 networks:

- 1. XMI External Management Interface, which will expose Administrative portal, Partner management and Partner portals. Ports 9002 will be opened for management traffic on XMI. Links to portals:
 - Admin portal https:<Adm in-server-XMI-IP>:9002/console
 - Partner management portal https:<AppServer-XMI-IP>:9002/portal/partnermanager/index/login.html
 - Partner Portal https://<AppServer-XMI-IP>:9002/portal/partner/index/partnerLogin.html
- 2. IMI- Internal management interface This interface will be used within DSR APIGW cluster between DSR APIGW Database for internal communication.
- 3. XSI External Signalling interface This interface will be used to receive and send network traffic from and to app-servers. Ports 10001 for http traffic and 10002 for https traffic on XSI interface.

Figure 2: Network Model



4. Software Installation on VMware

As mentioned earlier, the host configuration and virtual networks should be done before executing the procedures in this document. It is assumed that at this point the user has access to:

- Consoles of all guests and hosts at all sites
- ssh access to the guests at all sites
- GUI access to hosts at all sites
- A configuration station with a web browser, ssh client, and scp client
- VM Manager Privileges to add OVA's to catalog (VMware only)
- VMware, KVM/OpenStack admin and tenant privileges

4.1 Create Instances on VMware

4.1.1 Import DSR APIGW Database and Admin/Application OVAs (VMware)

Procedure 1. Import DSR APIGW Database and Admin/Application OVAs (VMware)

STEP #	Procedure	Description			
This proce	This procedure describes steps to import the DSR APIGW Database and Admin/Application OVAs to the				
	atalog or repo				
		as it is completed. Steps with shaded boxes require user input.			
If this proc	cedure fails, co	pntact My ORACLE Support (MOS) and ask for assistance.			
1	VMware	1. Launch the VMware client of your choice.			
	client: Add				
	DSR	2. Add the DSR APIGW Database image to the VMware catalog or repository.			
	APIGW	Follow the instructions provided by the Cloud solutions manufacturer.			
	Database				
	image				
2	VMware	1. Launch the VMware client of your choice.			
	client: Add				
	DSR	2. Add the DSR APIGW Admin/Application OVA image to the VMware catalog			
	APIGW	or repository. Follow the instructions provided by the Cloud solutions			
	Admin/App	manufacturer.			
	lication				
	OVA				
	image				

4.1.2 Create DSR APIGW Database VMs (VMware)

Note: Refer to DSR APIGW Database section for configuring database. Refer to Configure DSRAPIGW Admin/Application Server section for configuring the admin and application servers.

4.1.3 Create DSR APIGW Admin/Application VMs (VMware)

Procedure 2. Create DSR APIGW Admin/Application servers

STEP #	Procedure	Descri	otion
	This procedure describes steps to create all admin and application servers. Note: This procedure provides an example for creating an Admin. Follow the same steps to create		
			pective VM names and profiles.
number.	Check off ($$) each step as it is completed. Boxes have been provided for this purpose under each step number.		
If this proc	cedure fails, cor	ntact My	ORACLE Support (MOS) and ask for assistance.
1	VMware client:	1. image.	Browse the library or repository that you placed the DSR APIGW OVA
	Create the	inage.	
	Admin VM	2.	Deploy the OVA image using vSphere Client or vSphere Web Client .
	from the OVA image	3.	Name the Admin VM and select the data store.

STEP #	Procedure	Description	
2	VMware client: Configure resources for the Admin VM	Configure the Admin VM per the resource profiles defined in Appendix E for the DSR APIGW Admin server using the vSphere Client or vSphere Web Client . Interfaces must be added per described in Network model section.	
3	VMware client: Power on Admin VM	 Power on the Admin VM with the vSphere Client or vSphere Web Client. Monitor the vApps screen's Virtual Machines tab until the Admin VM reports Powered On in the Status column. 	
4	VMware client: Configure XMI interface	 Access the VM console via the vSphere Client or vSphere Web Client. Login as the admusr user. Set the ethX device: Note: Where ethX is the interface associated with the XMI network. \$ sudo netAdm adddevice=<ethx>address=<ip address="" in<br="">External Management Network>netmask=<netmask> onboot=yesbootproto=none</netmask></ip></ethx> Add the default route for ethX: Note: The below step of adding gateway should be done only to the externally routable network. \$ sudo netAdm addroute=defaultgateway=<gateway address for the External management network> device=<ethx></ethx></gateway Ping the XMI gateway for network verification. \$ ping -c3 <gateway external="" management="" network="" of=""></gateway> Depending on the number of instances, configuring network interfaces (step 4) should be repeated for each network (imi, XSI1, XSI2 etc.) Restart network \$ service network restart 	
5	VMware client: Verify network connectivity	 Access the Admin VM console using the vSphere Client or vSphere web Client. Login as the admusr user. Ping the Admin. ping -c3 <ip address="" external="" in="" management="" network=""></ip> 	
6	VMware client: Repeat for other Application VMs	Repeat steps 1 through 5 for the Application VMs. Use unique labels for the VM names.	

5.1 Create Instances on KVM/OpenStack Manually

5.1.1 Import DSR APIGW Database and Admin/Application OVAs (Openstack)

Procedure 3. Import DSR APIGW Database and Admin/Application OVAs (Openstack)

STEP #	Procedure	Description			
	This procedure adds the DSR APIGW Admin/Application and Database OVA files to the glance image				
catalog.					
Check off ($$) each step as it is completed. Steps with shaded boxes require user input. If this procedure fails, contact My ORACLE Support (MOS) and ask for assistance.					
1	Openstack Create instance flavors.				
	Controller:				
0	Preparation				
2	Openstack Controller: Add DSR	1. Copy the DSR APIGW Database OVA file from Oracle repository to the OpenStack control node.			
	APIGW Database	<pre>\$ scp <user_name>@<oracle repository="" server="">:<path-to- OVA>/DSR-8.6.0.0.0_90.10.0.ova.</path-to- </oracle></user_name></pre>			
	OVA image	2. In an empty directory, unpack the OVA file using tar .			
		\$ tar xvf DSR-x.x.x.x.ova			
		3. One of the unpacked files has a .vmdk suffix. This is the VM image file that must be imported.			
		DSR-x.x.x.x-disk1.vmdk			
		4. Source the OpenStack admin user credentials.			
		<pre>\$. keystonerc_admin</pre>			
		5. Select an informative name for the new image.			
		dsr-8.6.x.x.x-original			
		6. Import the image using the glance utility from the command line. openstack image createdisk-format vmdkcontainer- format barepublicfile dsrapigw-x.x.x.vmdk dsrapigw-x.x.x.x-original			
		This process takes about 5 minutes, depending on the underlying infrastructure.			
		This step is complete.			
		In case you want to convert vmdk file to qcow2 format, refer to Appendix F.			
		Note : This process will take about 5 minutes, depending on the underlying infrastructure.			
3	Openstack Controller: Add DSR APIGW OVA	Repeat above steps to add DSRAPIGW-8.6.0.0.0_90.10.0- x86_64.iso DSR APIGW OVA.			

5.1.2 Create DSR APIGW Database VMs (Openstack)

Note: Refer to DSR APIGW Database section for configuring database. Refer to Configure DSR APIGW Admin/Application Server section for configuring the admin and application servers.

5.1.3 Create DSR APIGW Admin/Application VMs (Openstack)

Step#	Procedure	R APIGW Admin/Application VMs (Openstack) Description
		s steps to configure all VMs i.e. Admin and Application Servers.
Note:		provides an example for creating an Admin. Follow the same steps to create other respective VM names and profiles.
Check of number	• • •	as it is completed. Boxes have been provided for this purpose under each step
		ontact My ORACLE Support (MOS) and ask for assistance.
1	Openstack Controller:	1. Create an informative name for the new instance: Admin .
	Name the new VM instance	2. Examine the interfaces must be added per described in Network model section.
2	Openstack Controller:	1. Get the following configuration values.
	Create and	a. The DSR APIGW Admin/Application image ID.
	boot the Admin and	<pre>\$ glance image-list</pre>
	Application	b.The flavor ID.
	VM instance from the	\$ nova flavor-list
	glance image	c.The network ID(s)
		<pre>\$ neutron net-list</pre>
		d. An informative name for the instance.
		AdminApplication
		1. Create and boot the VM instance.
		Refer to Appendix E regarding the resource profile.
		The instance must be owned by the tenant user, not the admin user. Source the credentials of the DSR tenant user and issue the following command. Use one nic argument for each IP/interface. Number of IP/interfaces for each VM type must confirm with the OCDSR Network to Device Assignments defined in [1].
		<i>Note</i> : IPv6 addresses should use the v6-fixed-ip argument instead of v4-fixed-ip .
		Admin server nova bootimage <image id=""/> flavor <flavor id="">nic net-id=<xmi id="" network="">,v4-fixed-ip=<xmi address="" ip="">nic net-id=<imi id="" network="">,v4-fixed-ip=<imi address="" ip=""> <instance name=""></instance></imi></imi></xmi></xmi></flavor>
		App server nova bootimage <image id=""/> flavor <flavor id="">nic net-id=<xmi id="" network="">,v4-fixed-ip=<xmi address="" ip="">nic net-id=<imi id="" network="">,v4-fixed-ip=<imi address="" ip="">nic net-id=<xsi id="" network="">,v4-fixed-ip=<xsi address="" ip=""> <instance name=""></instance></xsi></xsi></imi></imi></xmi></xmi></flavor>
		2. View the newly created instance using the nova tool.
		\$ nova listall-tenants
		The VM takes approximately 5 minutes to boot and may be accessed through both network interfaces and the Horizon console tool.

Procedure 4. Create DSR APIGW Admin/Application VMs (Openstack)

Step#	Procedure	Description
3	Openstack Controller: Check if interface is configured	If DHCP is enabled on Neutron subnet, VM configures the VNIC with the IP address provided in step 2 above. To verify, ping the IP address provided with nova boot command (step 2): \$ ping <ip-provided-during-nova-boot> If the ping is successful, ignore step 5 to configure the interface manually.</ip-provided-during-nova-boot>
4	Openstack GUI: Manually	Note: If the instance is already configured with an interface and successfully pinging (step 4), then ignore this step to configure the interface manually.
	configure interface, if	1. Log into the Horizon GUI as the DSR tenant user.
	not already	2. Go to the Compute/Instances section.
	done (Optional)	3. Click the Name field of the newly created instance.
	(0)	4. Select the Console tab.
		5. Login as the admusr user.
		6. Configure the network interfaces, conforming with the Network model section.
		<pre>\$ sudo netAdm addonboot=yesdevice=eth0address=<ip> netmask=<net mask=""></net></ip></pre>
		Note : The below step of adding gateway should be done only to the externally routable network.
		\$ sudo netAdm addroute=defaultdevice=eth0 gateway= <gateway ip=""></gateway>
		Verify network connectivity by pinging Gateway of network.
		\$ ping -c3 <gateway></gateway>
		Under some circumstances, it may be necessary to configure as many as 6 or more interfaces.
		7. Depending on the number of instances, configuring network interfaces (step 6) should be repeated for each network (imi, XSI1, XSI2 etc.)
		8. Restart network
		<pre>\$ service network restart</pre>
		9. Reboot the Admin VM. It takes approximately 5 minutes for the VM to complete rebooting.
		\$ sudo init 6
		The new VM should now be accessible via both network and Horizon consoles.
5	Repeat for other application VMs	Repeat steps 1 through 4 for the other application VMs. Use unique labels for the VM names. Assign addresses to all desired network interfaces.

5.2 Create Instances on KVM/Openstack using Heat Template

5.2.1 Download Openstack Template and Parameter Files

Step #	Procedure	Description		
	This procedure instructs to select required templates and environment files to be provided while deploying DSR APIGW and DSR stacks.			
		spective infrastructures has to be up and running		
	f (v) each step	as it is completed. Boxes have been provided for this purpose under each step		
number.				
	cedure fails, co	ontact My ORACLE Support (MOS) and ask for assistance.		
1	Login to	Login to the Oracle Document Repository.		
	Oracle	Link: <u>http://docs.oracle.com/en/industries/communications/diameter-signaling-</u>		
	document	router/index.html		
	repository -			
-	OHC			
2	Select the	Select the respective release folder		
	DSR	Example: Release 8.6.x		
	Release			
3	Download	Login to Openstack controller and navigate to home directory where you want to		
	HEAT	store the HEAT templates.		
	templates	Download the HEAT Templates zip file.		
4	Openstack	1. Create a new folder with any name for storing the heat templates, under		
	Controller:	home directory.		
	Unzip the	Example: '/home/heat_templates'		
	HEAT	2. Store the downloaded heat templates zip file in Step 3, to the above created		
	templates to	folder.		
	a folder in			
	Openstack	Example : '/home/heat_templates/exampleHeat.zip'		
		3. Unzip the downloaded heat templates.		
		unzip /home/heat_templates/exampleHeat.zip		
5	Determine	The HEAT templates downloaded contains files for all scenarios. Determine the		
	the	appropriate template and parameter files with respect to your requirement.		
	Template	The YAML files for DSR APIGW admin/application servers are dsrapigw.yml		
	and	and dsrapigw_env.yml.		
	Environment	The YAML files for DSR APIGW admin/application servers are dsrapigw.yml		
	Files	and dsrapigw_env.yml.		

Procedure 5. Download Openstack HEAT template and parameter files

5.2.2 Create DSR APIGW Database and Admin/Application Parameter Files

Procedure 6. Create DSR APIGW Database and Admin/Application Parameter Files

STEP #	Procedure	Description	
APIGW an Prerequis Check off number.x	This procedure instructs how to manually create input parameters file to be provided while deploying DSR APIGW and DSR. Prerequisite : All the respective infrastructures has to be up and running Check off ($$) each step as it is completed. Boxes have been provided for this purpose under each step number.x` If this procedure fails, contact My ORACLE Support (MOS) and ask for assistance.		
1	Openstack Controller: Login to Openstack controller	Login to the Openstack controller though command line.	
2	Openstack Controller: Create the parameter file	 Navigate to the folder which is already created in the above procedure for storing the templates. Create an empty parameter file in this folder, following the below naming convention just to identify the purpose of the file: For DSR APIGW Admin/Application: OSR APIGW Name>_Params.yml 	

STEP #	Procedure	Description
		Example: dsrapigw_Params.yml
3	Openstack Controller: Sample File	Refer to 8 for a sample file with the values. Note: It is important to keep the Example File handy as this will help in understanding the use of each Key Value pair which is described in the steps below while creating the Parameter File.
4	Openstack Controller: Populate the parameters file as follows	 Refer 8 to create the parameter file in YAML format. Note: Make sure the below guidelines are followed while working with the YAML files. The file must end with .yaml extension. YAML must be case-sensitive and indentation-sensitive. YAML doesn't support the use of tabs. Instead of tabs, it uses spaces. 1. This file is in YAML format and it contains 'key:value' pairs 2. The first key should be 'parameters:' and then followed by the remaining required key/value pairs for the topology 3. Refer to 8 for all required key value pairs

5.2.3 Deploy DSR APIGW Database and Admin/Application using HEAT Templates

This section describes the procedure to deploy DSR APIGW Database and Admin/Application using HEAT templates.

Procedure 7. Deploy DSR APIGW Database and Admin/Application using HEAT templates

STEP #	Procedure	Description		
This proce	This procedure instructs how to deploy HEAT templates to create DSR APIGW admin and application			
stacks.				
Prerequis	site: All the respecti	ve infrastructures has to be up and running. The required input files are all		
available.				
Check off	() each step as it i	s completed. Boxes have been provided for this purpose under each step		
number.				
If this proc	cedure fails, contact	My ORACLE Support (MOS) and ask for assistance.		
1	Openstack	If not already done, login to the OpenStack CLI		
	Controller:			
	Login to			
	OpenStack			
_	server CLI			
2	Openstack	It is required to provide the parameter file as input while deploying the		
	Controller:	HEAT templates to create DSR APIGW admin and application stacks.		
	Prepare the			
	input files required for the			
	deployment			
3	Openstack	Execute the below OpenStack command to create DSR APIGW admin and		
	Controller:	application stack, passing the above 3 input files. Make sure the Template		
	Deploy DSR	and Parameter files are selected with respect to DSR APIGW admin and		
	APIGW stack	application stack.		
		ananatash atash anata a (DananatanEila naml) t		
		openstack stack create -e < <i>ParameterFile.yaml> -</i> t < <i>TemplateFile></i>		
4	Openstack	After the OpenStack create commands are executed, execute the below		
	Controller:	command to see the stack creation status:		
	Verify the stack			
	creation status	<pre>\$ openstack stack show <stackname></stackname></pre>		

STEP #	Procedure	Description
		ID Name Status Created (uuid) teststack CREATE_IN_PROGRESS (timestamp) It will take approximately 2 minutes to complete the creation. Execute the command again to verify the status \$ openstack stack show <stackname> \$ openstack stack show <stackname> ID Stack Name Stack Status 950ed51a-cca7-478a-81e4-3d61562c045d teststack CREATE_COMPLETE</stackname></stackname>
5	Openstack Controller: Retrieve required IP's from created stacks	 a) Login to openstack GUI with valid credentials. a) Login to openstack GUI with valid credentials. b) Go to Project -> Orchestration -> click on Stacks. iiiiiiiiiiiiiiiiiiiiiiiiiiiiiiii
6	Openstack GUI: Manually configure interface, if not already done (Optional)	 Log into the openstack Horizon GUI Go to the Compute/Instances section Click the Name field of the newly created instance. Select the Console tab

STEP #	Procedure	Description
		5. Login as the root user.
		6. Configure the network interfaces
		<pre>\$ netAdm addonboot=yesdevice=eth0 address=<xmi ip="">netmask=<xmi mask="" net=""> Note: The below step of adding gateway should be done only to the externally routable network.</xmi></xmi></pre>
		 7. Verify network connectivity by pinging Gateway of XMI network. \$ ping -c3 <xmi gateway="" ip=""></xmi>
		 Depending on the number of instances, configuring network interfaces (step 6) should be repeated for each network (imi, XSI1, XSI2 etc.)
		9. Restart network
		\$ service network restart

Note: Refer to DSR APIGW Database section for configuring database. Refer to Configure DSR APIGW Admin/Application Server section for configuring the admin and application servers.

6. DSR APIGW Database

The NDB Cluster is a technology that enables clustering of in-memory databases in a shared- nothing system. The shared-nothing architecture enables the system to work with very inexpensive hardware, and with a minimum of specific requirements for hardware or software.

The NDB Cluster is designed not to have any single point of failure. In a shared-nothing system, each component is expected to have its own memory and disk, and the use of shared storage mechanisms such as network shares, network file systems, and SANs is not recommended or supported.

The NDB Cluster integrates the standard MySQL server with an in-memory clustered storage engine called NDB (which stands for "Network DataBase").

An NDB Cluster consists of a set of computers, known as hosts, each running one or more processes. These processes, known as nodes, may include MySQL servers (for access to NDB data), data nodes (for storage of the data), one or more management servers, and possibly other specialized data access programs. When data is stored by the NDB storage engine, the tables (and table data) are stored in the data nodes. Such tables are directly accessible from all other MySQL servers (SQL nodes) in the cluster. Thus, in a payroll application storing data in a cluster, if one application updates the salary of an employee, all other MySQL servers that query this data can see this change immediately.

In addition, a MySQL server that is not connected to an NDB Cluster cannot use the NDB storage engine and cannot access any NDB Cluster data.

The data stored in the data nodes for NDB Cluster can be mirrored; the cluster can handle failures of individual data nodes with no other impact than that a small number of transactions are aborted due to losing the transaction state. Because transactional applications are expected to handle transaction failure, this should not be a source of problems.

Individual nodes can be stopped and restarted, and can then rejoin the system (cluster). Rolling restarts (in which all nodes are restarted in turn) are used in making configuration changes and software upgrades.

6.1 Install and Configure MySQL NDB Cluster

Procedure 8. MySQL NDB Cluster Installation and Configuration

STEP#	Procedure	Description	
Check off number.	This procedure installs and configures the MySQL NDB Cluster. Check off ($$) each step as it is completed. Boxes have been provided for this purpose under each step number. If this procedure fails, contact My ORACLE Support (MOS) and ask for assistance.		
1.	Bring up VM's with mysql image	NDB Cluster has minimum of 6 VM's: 2 VM's for Management Node, 2 VM's for Data Node, 2 VMs for SQL Node.	
2.	SSH to VM's with pem file	<pre>SSH to VM's with pem file, by executing: # ssh -i <pem file=""> root@ipaddress of vm</pem></pre>	
3.	Set the password for root	Set the password for root, by executing: passwd	
4.	Disable the firewall	Disable the firewall on all nodes, by executing: systemctl disable firewalld	
5.	Update config.ini file	Update config.ini file on all management nodes and on all data nodes under the location /var/lib/mysql-cluster to provide correct ipaddresses of all nodes. Modify DataMemory parameter on all management nodes and data nodes as per the suggestion provided in the below sample file:	
		[ndb_mgmd] #Management Node1 db1	

STEP#	Procedure	Description
		NodeId=1
		HostName= <ipaddress managment="" node1="" of=""></ipaddress>
		[ndb_mgmd]
		#Management Node2
		NodeId=2
		HostName= <ipaddress managment="" node2="" of=""></ipaddress>
		[ndbd default]
		NoOfReplicas=2 # Number of replicas
		DataMemory=3072M # Memory allocate for data storage. Assuming data node is having 4GB RAM. If 64GB RAM profile is used for data nodes , please change it to 48GB. Suggested to use Maximum of 75% of your RAM.
		IndexMemory=384M # Memory allocate for index storage. Assuming data node is having 4GB RAM. If 64GB RAM profile is used for data nodes, please change it to 6144M. Suggested to use Maximum of 9.375% of your RAM.
		#Directory for Data Node
		DataDir=/var/lib/mysql-cluster
		MaxNoOfAttributes=1000000
		StopOnError=0
		<pre>#<some corresponding="" go="" here.="" in="" more="" nodes.="" parameters="" verify="" will=""></some></pre>
		[ndbd]
		#Data Node 1
		NodeId=3
		HostName= <ipaddress data="" node1="" of=""></ipaddress>
		[ndbd]
		#Data Node 2
		NodeId=4
		HostName= <ipaddress data="" node2="" of=""></ipaddress>
		[mysqld]
		NodeId=5
		HostName= <ipaddress node1="" of="" sql=""> #SQL Node1</ipaddress>
		[mysqld]
		NodeId=6

STEP#	Procedure	Description
6.	Disable and stop mysqld	Disable & stop mysqld process running on all datanodes, by executing:
	process	systemctl disable mysqld
		systemctl stop mysqld
7.	Update my.cnf file on data	Update my.cnf file on all data nodes, by executing:
	nodes	vi /etc/my.cnf
		<pre>[mysqld] # This section already exists, so just add from below lines to my.cnf file</pre>
		<pre>max_connections = 350</pre>
		<pre>wait_timeout = 300</pre>
		<pre>interactive_timeout = 300</pre>
		ndbcluster
		ndb-connectstring= <ip address1="" mgmt="" node="" of="">,<ip address2="" mgmt="" node="" of=""></ip></ip>
		[mysql_cluster]
		ndb-connectstring= <ip address1="" mgmt="" node="" of="">,<ip address2="" mgmt="" node="" of=""></ip></ip>
		Note: Make sure to update the actual Ip addresses of management nodes.
8.	Update	Update my.cnf file on all SQL nodes as following:
	my.cnf file on SQL	vi /etc/my.cnf
	nodes	[mysqld]# This section already exists, so just add from below lines to my.cnf file
		<pre>max_connections = 350</pre>
		<pre>wait_timeout = 300</pre>
		<pre>interactive_timeout = 300</pre>
		ndbcluster
		<pre>ndb-connectstring=<ip address1="" mgmt="" node="" of="">,<ip address2="" mgmt="" node="" of=""># IP address for server management node default_storage_engine=ndbcluster# Define default Storage Engine used by MySQL</ip></ip></pre>
		<pre>[mysql_cluster] ndb-connectstring=<ip address1="" mgmt="" node="" of="">,<ip address2="" mgmt="" node="" of=""># IP address for server management node</ip></ip></pre>
		Note: Make sure to update the actual Ip addresses of management nodes.

STEP#	Procedure	Description
9.	Connect SQL node to data node	Execute the following command on all SQL nodes to connect the SQL nodes to Data node:
		rm -f /var/lib/mysql-cluster/config.ini
10. □	Restart the MySQL service	Restart the MySQL service on all SQL nodes, by executing:
		systemctl start mysqld systemctl enable mysqld
11.	Configure root	Get the temporary password that is required in the next step, by executing:
	password on all the SQL nodes	grep 'temporary' /var/log/mysqld.log
12. □	Set the MySQL credentials	Set the MySQL credentials by executing the following command and provide the password for the root user obtained from the previous step and provide new password on all SQL nodes:
		mysql_secure_installation
		Note: Please make note of the password set for mysql during this process.
		<pre>[root@vmdk-datanode ~]# mysql_secure_installation</pre>
		Reset the password and answer the following questions as suggested:
		Change the password for root ? ((Press y Y for Yes, any other key for No) : y
		Do you wish to continue with the password provided? (Press y Y for Yes, any other key for No) : y
		Remove anonymous users? (Press y Y for Yes, any other key for No) : y
		Disallow root login remotely? (Press y Y for Yes, any other key for No) :n
		Remove test database and access to it? (Press y Y for Yes, any other key for No) : n
		Reload privilege tables now? (Press y Y for Yes, any other key for No) : y
		Once all the questions are answered, the following message is displayed:
		Success & All Done
13. □	Login to MySQL	Login to MySQL, by executing:
		mysql -u root -p
4.4	Orresta	Note: Use the configured password for the root user.
14.	Create a new user	Create a new user, by executing:
		CREATE USER 'mysqluser'@'localhost' IDENTIFIED BY ' <newpasswordhere>';</newpasswordhere>

STEP#	Procedure	Description
		Here a user named mysqluserand is created provided with necessary grants.
		Note : Any username of your choice can be created but changes need to be made accordingly for all commands provided in further steps. It is suggested to create same username on all SQL nodes.
15.	MySQL user	Set the MySQL user password to never expire, by executing:
	password should never be expired	ALTER USER 'mysqluser'@'localhost' PASSWORD EXPIRE NEVER;
16. □	Create database gatekeeper	Create database gatekeeper, by executing:
47		CREATE DATABASE gatekeeper;
17.	Grant privileges	Grant privileges to the newly created user, by executing:
		GRANT ALL PRIVILEGES ON gatekeeper.* TO 'mysqluser'@'%' Identified By ' <newpasswordhere>'; FLUSH PRIVILEGES; EXIT;</newpasswordhere>
18. □	Login to mysql	Login to mysql with the newly created user and provide the corresponding password, by executing:
		mysql -u mysqluser -p
19.	Check that the gatekeeper database is visible, by executing:	
	visibility of gatekeeper database	SHOW DATABASES;
20.	Verify on all SQL nodes	Make sure that steps applicable for SQL node are followed on all SQL/API nodes, such as from steps 9 to 18.
21.	Initialize ndb_mgmd	To initialize the ndb_mgmd process on all NDB management nodes, execute:
	process	<pre>sudo chmod +x /etc/init.d/ndb_mgmd chkconfigadd ndb_mgmd</pre>
		service ndb_mgmd start
22.	Start ndbd process	To start ndbd process on all the data nodes, execute:
		sudo chmod +x /etc/init.d/ndbd chkconfigadd ndbd service ndbd start
23.	Restart all	Restart all the VM's of the NDB cluster.
	the VM's of the NDB cluster	Once all the VM's are up and available then the NDB Cluster should be working fine. But make sure management node's are started first before data nodes and SQL nodes.
		It would be good to follow the order of VM's restart, Management nodes \rightarrow Data Nodes \rightarrow SQL Nodes.
		Verify that cluster is up and running as per specified in the next step.
24.	Check the other node status from	Check the status of other nodes from the NDB management node, by executing:
	NDB management	ndb_mgm> show
25.	Create tables	Create tables on NDBCluster SQL node1 as below:
l		

STEP#	Procedure	Description
	NDBCluster SQL node1	<pre>SSH to SQL Node VM as root and scp the provided schema (gatekeeper.sql) file to the current folder location. Enter the command: mysql -u <new mysql="" user=""> -p gatekeeper < schemafile Provide the new mysql user password at prompt. Example: mysql -u mysqluser -p gatekeeper < gatekeeper.sql The mysqluser in the above example has to be replaced with appropriate new user created for mysql.</new></pre>
		Verify that all tables are created.
26.	Create stored procedure on all SQL nodes	Create the required stored procedure on all SQL nodes as below: mysql -u mysqluser -p gatekeeper < scef_apn_rate_control_sp.sql mysql -u mysqluser -p gatekeeper < scef_me_groupreport_gt_delete.sql mysql -u mysqluser -p gatekeeper < scef_me_groupreport_gt_update.sql Note: Copy the gatekeeper.sql and scef_apn_rate_control_sp.sql to Database SQL Nodes that are available in Admin/AppServer VMs under the location /u02/app/oracle/scripts/. Copy the gatekeeper.sql, scef_apn_rate_control_sp.sql, scef_me_groupreport_gt_update.sql to Database SQL Nodes that are available in Admin/AppServerVMs under the location /u02/app/oracle/scripts/.
27.	Grant required permission	SSH to all SQL nodes as root and grant the required permissions, by executing: mysql -u root -p GRANT SELECT ON mysql.proc TO 'mysqluser'@'%';
28.	Remove the file auto.cnf and restart all the SQL nodes	SSH to all SQL nodes to remove the file /var/lib/mysql/auto.cnf by executing below command and restart all SQL node VMs : rm -f /var/lib/mysql/auto.cnf

Note: It is good to take regular backups of the database at least once in a week on regular basis. Refer to section 3 of *DSR API Gateway Disaster Recovery Guide* for the detailed steps. Follow the approach mentioned in Section 3.1.1 section. For manual approach, refer to section 3.1.2.

7. Configure DSR APIGW Admin/Application Server

Procedure 9. Configure DSR APIGW Admin/Application Server

STEP #	Procedure	Description		
This proce Prerequis	This procedure describes how to install and configure DSR APIGW Admin and Application Servers. Prerequisite : All the respective infrastructures must be up and running. Check off ($$) each step as it is completed. Boxes have been provided for this purpose under each step			
number.	number.			
If this proc	this procedure fails, contact My ORACLE Support (MOS) and ask for assistance.			
	file (key-pair)	1. Log in to the Openstack controller console.		
	used to create the VMs to	2. Copy the pem file from the opentack controller to the Admin server in any location by executing the following command:		
	Admin server in any location.	\$ scp -i /root/dsr-keypair.pem /root/ dsr- keypair.pem admusr@ <aminserverip>:/u02</aminserverip>		
		Note : PEM certificates are frequently used for web servers as they can easily be translated into readable data using a simple text editor. When a PEM encoded file is opened in a text editor, it contains different headers and footers. For creating a PEM file, refer to Appendix C.		
2	Log in to the Admin server	1. Log in to the Admin server.		
	and fill in the	2. Navigate to /u02/app/oracle/scripts/		
	ocsg.propert ies file with all	<pre>\$ cd /u02/app/oracle/scripts/</pre>		
	required input data for the	 Edit the ocsg.properties file to add respective property values in the file. 		
	script.	For information about the properties and its parameters, refer to Appendix B.		
3	Modify database details in	1. Log in to the Admin server and all App servers .		
	dsrapigw_def	2. Navigate to /u02/app/oracle/scripts/		
	ault_params. rsp	<pre>\$ cd /u02/app/oracle/scripts/</pre>		
	- 1	 Edit the dsrapigw_default_params.rsp file and modify the following parameters: 		
		DATABASE_USER_NAME= <provide created<br="" mysql="" user="">while configuring database. Ex:mysqluser> DATABASE_USER_PASSWORD=<provide above<="" of="" password="" td=""></provide></provide>		
		mentioned user> DATABASE_HOST_NAME= <ipaddress of="" sqlnode1=""> DATABASE_PORT=3306</ipaddress>		
4	Execute the	Execute the script from the Admin server:		
	script	1. Log in to the Admin server.		
		2. Navigate to /u02/app/oracle/scripts		
		3. Execute the command:		
		python configureOCSGSingleTier.py		
5	Monitor the	From the Admin server, verify the logs as follows:		
	screen or verify the log file for	1. Log in to the Admin server.		
	completion	2. Navigate to /u02/app/oracle/scripts		
		3. Execute the command: vim ocsg_install.log		
		Note: The log file name is configured in the ocsg.properties file. Installation takes a few minutes to complete, and a message "DSR APIGW Configuration Successful" is displayed after the completion.		

STEP #	Procedure	Description
6	Verify the	Verify the interface accessibility by opening the GUI Interface IP in a
	interface	browser window. For the port information, refer to the Network model.
	accessibility	
7	Creation of Multi	See Multi Data Source Creation to create multi data sources.
	data source	

8. Multi Data Source Creation

- 1. Shutdown all the App servers.
- 2. Click Lock & Edit option on the left-hand side of the Change Center section in the Admin (Weblogic) console.
- 3. Navigate to Data source page, **Domain Structure** \rightarrow **Services** \rightarrow **Data Sources**.
- 4. Create data source named wlng.datasource1 by clicking on New in the section "Data Sources (Filtered - More Columns Exist)" and select the option "Generic Data Source". Provide Name, JNDI Name & select Database Type as shown in the screen below and click Next.

Back Next Finish Cancel	
JDBC Data Source Properties	
The following properties will be used to ident	tfy your new 30BC data source.
Indicates required fields	
What would you like to name your new JDBC d	iata source?
Hame:	wing.datasource1
What scope do you want to create your data s	aurce in 7
Scope:	Global 🛩
What JNDI name would you like to assign to yo	our new JDBC Data Source?
DINDE Name:	
wing.datasourcel	
	Å
What database type would you like to select?	4

5. Select Database Driver as shown in the screen below and click Next:

Create a New JDBC Data Se	purce
Bock Next Print	Cancel
JDBC Data Source Prope	rtles
The following properties w	il be used to identify your new JDBC data source.
Database Type:	stysiqu.
What database driver would	you like to use to create database connections? Note: * indicates that the driver is explicitly supported by Oracle WebLogic Server.
Database Driver:	MySQL's Driver (Type 4) Versions:using com.mysql.jdbc.Driver
Bock Nest, First	Cancel

6. Check the box against "Supports Global Transactions", and the One-phase Commit option would be auto selected, then click Next.

Conste a New XD&C Data Se	
And And Press	Canant
Transaction Options	
The neve selected nervitit	XIIIC driver to create dataliane connection in your new data acource.
bees this date source suppo	rt deliter threesections? If yes, please choese the transaction protocol for this data source.
😴 Supports Global Tran	siction
Select this option if yea were	the enable non XX.XBIC connections from the data source to pertropelse as global transportions using the Cogging cast Assource (LLP) transportion upbrication. Recommended in place of Emilde Two-Hase Commit,
C Legging Last Resser	08
alad. This option IF you ware	the enable mar SA 200 connections from the data source to emaining perlogation in global triessections using 21%. Solid: This option only if your application can talenale heavitic conditions.
Timulate Two-Phase C	localit.
ielest this option if you were	the enable scie-30, 2007 connections from the data source to participate in global transactions using the area please connect to enaction processing. With the option, we after resources can participate in the global transaction.
🖲 Gee Phase Connel	
ant int from	Censel.

7. Provide Database Name as "gatekeeper", Host Name as "Ip of SQL Node1", Port as "3306", Database User Name is the new user name created while configuring SQL on SQL node1 during MySQL setup creation. Provide the corresponding password and click Next.

reate a new IDBC Data himroe	
Nack Next Finance Cancel	
Connection Properties	
Define Connection Properties.	
What is the name of the database you would	1 like to connect to?
Datahase Barnet	gatekenper
What is the name or P address of the datab	use server?
Host Hame:	10.75.217.83
What is the port on the database server use	d to connect to the detailane?
Port:	3306
What database account user name do you in	with to use to create datatase connections?
Database User Baden:	mysqluser
What is the database account password to u	ee to create database connections?
Paerword:	*******
Confirm Pasiaword:	
Back Besz Firmen Gancel	

8. In this step, modify the URL as

jdbc:mysql://ipaddress:3306/gatekeeper?useUnicode=yes&characterEncoding=UT F-8 i.e., add "?useUnicode=yes&characterEncoding=UTF-8" at the end of existing url. The remaining can be left as is and test the connection by clicking on **Test Configuration** option, which should show connection is fine. Once connection is tested and found to be fine. Click **Next**.

est Configuration Back Next Finish Car	ncel
Test Database Connection	
Test the database availability and the connection prop	perties you provided.
What is the full package name of JDBC driver class use	d to create database connections in the connection pool?
Note that this driver class must be in the classpath of i	any server to which it is deployed.)
Driver Class Name:	
	com.mysql.jdbc.Driver
What is the URL of the database to connect to? The fo	rmat of the URL varies by JDBC driver.
URL:	jdbc:mysql://10.75.217.83:3306/gatekeeper
What database account user name do you want to use	to create database connections?
Database User Name:	mysqluser
What is the database arrownt naccound to use to creat	ta database remarking?
What is the database account password to use to crea	
	ite database connections? Issword in the Password field instead of the Properties field below)
Note: for secure password management, enter the pa	issword in the Password field instead of the Properties field below)
Note: for secure password management, enter the pa	issword in the Password field instead of the Properties field below)
Note: for secure password management, enter the pa	staword in the Plassword field instead of the Properties field below)
Note: for secure password management, enter the pa Password: Confirm Password: What are the properties to pass to the JDBC driver who	staword in the Plassword field instead of the Properties field below)
Note: for secure password management, enter the pa Password: Confirm Password:	staword in the Plassword field instead of the Properties field below)
Note: for secure password management, enter the pa Password: Confirm Password: What are the properties to pass to the JDBC driver who Properties:	staword in the Plassword field instead of the Properties field below)

9. Check infront of WLNG SINGLETIER Cluster as shown in the screen below and click Finish.

you don't select a target, the data source will be created but not deployed. You will need to deploy the data source at a later tree

- 10. Similarly create datasource "wlng.datasource2" by repeating steps followed to create wlng.datasource1. The wlng.datasource2 needs to be provided with SQL node2 details. If more datasources are required, please repeat the steps followed to create wlng.datasource1 and provide corresponding SQL node details.
- 11. Delete the existing datasource "wlng.datasource" as we have to create multi datasource with the same name.

To delete datasource "wlng.datasource":

- a. Navigate to **Domain Structure** \rightarrow **Services** \rightarrow **Data Sources**
- b. Check the box against this datasource and click **Delete** in the section "Data Sources (Filtered More Columns Exist)".
- c. Click **Yes** when prompted for re-confirmation.

12. Click **New** in the "Data Sources (Filtered - More Columns Exist)" section to create new multi datasource by selecting the option "**Mutli Data Source**". Provide **Name**, **JNDI Name** and **Algorithm Type**, as shown in the screen below and click **Next**:

reate a New JDBC Multi Data Source	
Back Next Finish Cancel	
Configure the Multi Data Source	
The following properties will be used to identify your new JDBC multi data source.	
* Indicates required fields	
What would you like to name your new JDBC multi data source?	
a∰ *Name:	wing.datasource
What scope do you want to create your JDBC Multi Data Source in ?	
Scope:	Global 🗡
What JNDI name would you like to assign to your new JDBC multi data source?	
🚝 * JNDI Name:	
wlng.datasource	
What algorithm type for this JDBC Multi Data Source would you like to select?	
🛃 Algorithm Type:	Load-Balancing 🗡
Back Next Finish Cancel	
Check against "WLNG_SINGLETIER_Cluster" as	shown in screen below and clic
Create a New JDBC Multi Data Source	
Back Next Finish Cancel	
Select Targets	
You can select one or more targets to deploy your new JDBC Multi Data Source.	
Comments and the second s	

14. Choose Non-XA Driver as shown in the screen below and click Next.

AdminServer

WUNG_SINGLETIER_Cluster

All servers in the cluster

Part of the cluster

AppServer1

Back Next Finish Cancel

Clusters

Create a New JDBC Multi Data Source
Back Next Finish Cancel
Select Data Source Type
Please select type (XA or Non-XA) of data source you would like to add to your new JDBC Multi Data Source.
🗌 XA Driver
Non-XA Driver
Back Next Finish Cancel

15. The wlng.datasource1 and wlng.datasource2 will be available under "Available" area, move them under "Chosen" area as shown in the screen below and click Finish.

Create a New JDBC Multi Data Sou	rce	
Back Next Finish Cancel		
Add Data Sources		
What JDBC Data Sources would you	ike to add to your new JDBC Multi Data Sour	rce?
Data Sources:		
Available:	Chosen:	Create a New Data Source
wing.localTX.datasource	> wing.datasource1	
	wing.datasource2	
	»»	
	<	\bigtriangledown
	≪≪	X
Back Next Finish Cancel		

Note: There will be wlng.datasource1, wlng.datasource2, and so on. If there are more datasources then they would also need to be moved under Chosen section.

- 16. Navigate to **DomainStructure** \rightarrow **Environment** \rightarrow **Clusters.**
 - a. Click on WLNG_SINGLETIER_Cluster
 - b. Navigate to Migration tab under Configuration tab.
 - c. Change "Data Source For Automatic Migration:" to wlng.datasource as shown in the screen below and click Save.

ettings fo	er WUM	G_SINGLETI	ER_Cheste	er								
onfigura	stion	Monitoring	Control	Deployments	Services	Notes						
General	JTA	Messaging	Servers	Replication	Higration	Singleton Services	Scheduling	Overload	Health Monitoring	HTTP	Coherence	
ave												
If a cluste	ered se	rver fails, Nod	de Manager	can automatica	ily restart the	server and its service	s on another n	iachinė. This	page allows you to sp	edfy the	machines when	e Node
Candi	date /	tachines Fo	r Nigratal	ble Servers:								
Available	6			Chosen:								
	entiet			>								
ma	chine,	App5erver	1	8								
				2								
						32						
				8								
E Higra	tion B	asis:	-					Database	×			
🔁 Data !	Source	e For Autom	atic Higr	ation:	-		-	wing.data	isource	- New)	
-	_		ame:	-					ini -		en'	

17. Now navigate back to Data Sources page, click New and select "Generic Data Source". Provide Name, JNDI Name & Database Type as shown in the screen below and click Next.

Create a New JDBC Data Source	
Back Next Finish Cancel	
JDBC Data Source Properties	
The following properties will be used to identify your new JDBC data source	ce.
* Indicates required fields	
What would you like to name your new JDBC data source?	
🔁 * Name:	wing.localTX.datasource1
What scope do you want to create your data source in ?	
Scope:	Global 🔨
What JNDI name would you like to assign to your new JDBC Data Source?	
街 JNDI Name:	
wlng. <u>localTX</u> .datasource1	
-	
What database type would you like to select?	
Database Type:	MySQL
Back Next Finish Cancel	

18. Select Database Driver as shown in the screen below:

Create a New JDBC Data Source	
Back Next Finish Cancel	
JDBC Data Source Properties	
The following properties will be used to) identify your new JDBC data source.
Database Type:	MySQL
What database driver would you like to	use to create database connections? Note: * indicates that the driver is explicitly supported by Oracle WebLogic Server.
Database Driver:	MySQL's Driver (Type 4) Versions:using com.mysql.jdbc.Driver
Back Next Finish Cancel	

19. Remove the check against the selection, as shown in the screen below and click Next.

create a New JOBC Data So	arcs
Red fresh Frish Co	enal.
Transaction Options	
You have selected non-KA 30	BC (Invertial create database connection in your resi dalla dourde,
Cose the data assure support	global transactions? If year, please choices the transaction protocol for this data searces.
Supports Global Trans	sactions.
Select the option if you want t	to endole ner NA XX8C connections from the data source to participate in global transactione using the Logging Last Resource (LVI) transaction optimization. Recommended in place of Exclude Two-Phase Commit.
Logging Last Resource	
elect the option if you want t	to enable non-NA XXXC connections from the data source to enable participation in global transactions using JTA. Select this splice only if your application can believe heavistic conditions.
Emulate Two-Phose C	censed.
	to enable non-SA 2000 connections from the data source to periodoptie in global banactories using the env phase connect transactor processing. With the option, no other resources can periodoptie in global transactors,
 One Phase Commit 	
Back Frenc From Co	and the second se

Note: The checkbox against "Supports Global Transactions" is not checked.

20. Provide Database Name as "gatekeeper", Host Name as "Ip of SQL Node1", Port as "3306", Database User Name is the new user name created while configuring SQL on SQL node1 during MySQL setup creation. Provide the corresponding password and click Next.

onnection Properties		
Define Connection Properties.		
What is the name of the database you would like to conn	ct to?	
Database Name:	gatekeeper	
What is the name or IP address of the database server?		
Host Name:	10.75.217.83	
What is the port on the database server used to connect	to the database?	
Port	3306	
What database account user name do you want to use to	create database connections?	
Database User Name:	mysgiluser	
What is the database account password to use to create	database connections?	
Password:	•••••	
Confirm Password:		

21. In this step, modify URL to look as

jdbc:mysql://ipaddress:3306/gatekeeper?useUnicode=yes&characterEncoding=UT

F-8 i.e., after correcting ipaddress of SQL node1, add

"?useUnicode=yes&characterEncoding=UTF-8" at the end of url. The remaining can be left as is. Test the connection by clicking on **Test Configuration** that would show the connection is fine. Once connection is tested and found to be fine. Click **Next**.

Test Configuration Back Next Finish Cancel	
Test Database Connection	
Test the database availability and the connection properties you provid	ed.
What is the full package name of JDBC driver class used to create databa	ase connections in the connection pool?
(Note that this driver class must be in the classpath of any server to whi	ch it is deployed.)
Dian day have	
Driver Class Name:	com.mysql.jdbc.Driver
What is the URL of the database to connect to? The format of the URL \boldsymbol{v}	aries by JDBC driver.
URL:	jdbc:mysql://10.75.217.83:3306/gatekeeper
What database account user name do you want to use to create databa	se connections?
Database User Name:	mysqluser
What is the database account password to use to create database conn	ections?
(Note: for secure password management, enter the password in the Pas	sword field instead of the Properties field below)
Password:	•••••
Confirm Password:	•••••
What are the properties to pass to the JDBC driver when creating datab	ase connections?
Properties:	1
user=mysqluser	

Do not miss to update the URL in the above step with

jdbc:mysql://ipaddress:3306/gatekeeper?useUnicode=yes&characterEncoding=UT F-8, otherwise cyrillic cannot be supported.

22. Check against "WLNG SINGLETIER Cluster" as shown in the screen below and click Next.

Select Targets	
You can select one or more targets to deploy your new 3060	C data source. If you don't select a target, the data source w
Servers	
AdminServer	
Clusters	
WLNG_SINGLETIER_Cluster	
All servers in the cluster	
Part of the cluster	
AppServer1	

23. Similarly create another data source named "wlng.localTX.datasource2" by repeating steps followed to create "wlng.localTX.datasource1". If more data sources are required, repeat the

Create a filew JDBC Data Source

steps followed to create wlng.datasource1 and provide corresponding SQL node details. The wlng.localTX.datasource2 should be provided with SQL node 2 details.

- 24. Delete the existing datasource named "wlng.localTX.datasource" to create multi data source with the same name. To delete datasource "wlng.localTX.datasource", check the box against this datasource and click **Delete** in the section "**Data Sources** (Filtered More Columns Exist)" on the data source. Click **Yes** when asked for re-confirmation.
- 25. On Data Source page, click New and select "Multi Data Source" to create data source named "wlng.localTX.datasource". Name: wlng.localTX.datasource

JNDI Name: wlng.localTX.datasource

Algorithm Type: Failover

Check against "WLNG_SINGLETIER_Cluster" as shown in the screen below and click Next. Create a New JDBC Multi Data Source

	Back Next Finish Cancel	
	Select Targets	
	You can select one or more targets to deploy your new JDBC Multi Data Source.	
	Servers	
	AdminServer	
	Clusters	
	All servers in the cluster	
	Part of the cluster	
	AppServer1	
	Back Next Finish Cancel	
26.	Choose Non-XA Driver as shown in the screen below and click Next .	
	Create a New JDBC Multi Data Source	
	Back Next Finish Cancel	
	Select Data Source Type	

Please select type (XA or Non-XA) of data source you would like to add to your new JDBC Multi Data Source.

XA Driver	
Non-XA Driver	
Back Next Finish Cancel	

27. The wlng.localTX.datasource1 and wlng.localTX.datasource2 will be available under "Available", and must be moved under "Chosen" as shown in the screen below, then click Finish.

Create a New JDBC Multi Data Source						
Back Next Finish Cancel						
Add Data Sources						
What JDBC Data Sources would you	like to add to	your new JDBC Multi Data Source	?			
Data Sources:						
Available:	Cho	osen:		Create a New Data Source		
wing.datasource1	_≫ [wing.localTX.datasource1				
wing.datasource2		wing.localTX.datasource2	$\overline{\bigtriangleup}$			
	»		\bigtriangleup			
	3		$\overline{\nabla}$			
			~			
Back Next Finish Cancel						

Note: There will be wlng.localTX.datasource1, wlng.localTX.datasource1, and so on. If there are more datasources then they also need to be moved under **Chosen** section.

28. Navigate to **DomainStructure** \rightarrow **Environment** \rightarrow **Clusters**

- a. Click WLNG SINGLETIER Cluster
- b. Navigate to Migration under Configuration tab.
- c. Change "Data Source For Automatic Migration:" to wing.localTX.datasource as shown in the screen below and click Save.

Settings 6	H WUN	SIMAIT	ER_Canto	BK.								
Configur	note	Honitoring	Control	Deployments	Services	Notes						
General	ATL	Heranging	Servers	Replication	Higration	Engleton Service	e Scheilung	Overtoal	Health Manifoling	6019	Coherence	
Save												
	idate P		a en ante	can automatic ble Servers: Chosen:	Avrestart the	e server and its serv	ices on another (nachine. This	page allows you to s	pecify the	e machines where	node Manager can i
(Constant)	lenán actriese	АррЗатчаг	1	2 4 23		31 4 4 9 9						
ell Plign	stion B	Mic .						Database	w.			
🛃 Data Source For Automatic Higration:								wing.local	TX.datasource	- fiere	d l	
ali Auto	Higrat	ion Table H	unes					WLS_ACT	NE			
	tembe	r Death Del	tector Ena	bled								

29. Navigate to datasource page, make sure to verify that JDBC url is in the format

"jdbc:mysql://ipaddress:3306/gatekeeper?useUnicode=yes&characterEncoding=U TF-8" in all datasources. This can be verified by navigating to datasource page and click on datasources (wlng.datasource1, wlng.datasource2, wlng.localTX.datasource1, wlng.localTX.datasource2, etc).

- 30. Navigate to Connection Pool under Configuration tab (for each datasource). Change the Maximum capacity to 40 for all wlng.datasourceX and for wlng.localTX.datasourceX it should be 75.
 - a. Change value of "Statement Cache Size:" from 10 to 200.
 - b. Click Save.
 - c. Click **Advanced** at the bottom of the page and make the following changes:
 - i. Check the checkbox against "Test Connections On Reserve"
 - ii. Change "Seconds to Trust an Idle Pool Connection:" to 10
 - iii. Change "Test Frequency" value from 120 to 5
 - iv. Change "Connection Count of Refresh Failures Till Disable:" to 1
 - v. Change "Count of Test Failures Till Flush:" to 1

vi. The changes suggested above must be repeated on all the available data sources.

Settings for wlng.localTX.datasource1						
Configuration Targets Monitoring Control Security Notes						
General Connection Pool Transaction Diagnostics	Identity Options					
Save	Save					
The connection pool within a JDBC data source contains a group of JDBC connections that applications reserve, use, and then return to the po a new target. Use this page to define the configuration for this data source's connection pool.						
URL: Idbc:mysql://10.75.217.83:3306/gatekeeper?useUnicode						

31. After performing all the above steps, click on Activate Changes button on the left side of the **Change Center** section to commit the new changes. Start all the Appservers and verify that OCSG is up and running on all Appservers without any issue.

Appendix A. Example Parameter file

A.1. Guidelines to create parameter file

Basic guidelines to follow while working with YAML files: 9. The file must be ended with .yaml extension.

10. YAML must be case-sensitive and indentation-sensitive.

11. YAML does not support the use of tabs. Instead of tabs, it uses spaces.

YAML is a human-friendly data serialization standard for all programming languages. The values of the **key:value** can be broadly classified into the following types:

Туре	Description	Examples
string	ring A literal string.	
number	An integer or float.	"2"; "0.2"
comma_delimited_list An array of literal strings that are separated by commas. The total number of strings should be one more than the total number of commas.		["one", "two"]; "one, two"; Note : "one, two" returns ["one", " two"]
json A JSON-formatted map or list.		{"key": "value"}
boolean	Boolean type value, which can be equal "t", "true", "on", "y", "yes", or "1" for true value and "f", "false", "off", "n", "no", or "0" for false value.	"on"; "n"

A.2. Parameter file for DSR APIGW Database

The parameter file defines the topology details. This includes all VM details such as the number of VMs, flavors, network names, etc. It is a list of key/value pairs. By referring to the **parameters** definition section in the template file, the initialization of the parameters has to be done in this section.

File Naming Convention

It is not mandatory to have a specific name for the file; but just to provide a self-explanatory name for the file, it is recommended to follow this convention:

<DSR Name>_<Site Name>_<NetworkOam >_Params.yamI For example:

- dsrCloudInit Site00 NetworkOam Params.yaml
- Sample File

Network OAM params file

parameters:

numPrimaryNoams: 1 numNoams: 1 noamImage: DSR-60147 noamFlavor: dsr.noam primaryNoamVm Names: ["DsrSite00NOAM00"] noamVm Names: ["DsrSite00NOAM01"] noamAZ: nova xmiPublicNetwork: ext-net imiPrivateNetwork: ext-net imiPrivateSubnet: imi-sub im iPrivateSubnetCidr: 192.168.321.0/24 ntpServer: 10.250.32.10 noamSG: Site00_NOAM_SG

Network OAM params file (Fixed IP)

parameters: numPrimaryNoams: 1 numNoams: 1 noamImage: DSR-8.6.0.0.0_90.10.0.vmdk noamFlavor: dsr.noam primaryNoamVm Names: ["DsrSite00NOAM00"] noamVm Names: ["DsrSite00NOAM01"] noamAZ: nova primaryNoamXmilps: ["10.196.12.83"] noamXmilps: ["10.196.12.84"] noamVip: 10.196.12.85 xmiPublicNetwork: ext-net3 imiPrivateNetwork: imi imiPrivateSubnet: imi-sub im iPrivateSubnetCidr: 192.168.321.0/24 ntpServer: 10.75.185.194 noamSG: Site00_NOAM_SG

A.3. Parameter file for DSR APIGW Admin/Application

Following are the HEAT template files:

- dsrapigw.yml
- dsrapigw_env.yml

Following is the list of parameters used to configure DSR APIGW Admin/Application stack.

Table 4: Example Parameter file	
---------------------------------	--

Parameter category	Parameter Name	Туре	Description
Common parameters	key_name	String	Name of key-pair to be used for compute instance
	image_id	String	Oracle Linux image to be used for compute instance
Number of VMs	num_app	Number	Number of AT servers to be confirgured as per the requirement
VM flavors	flavor_admin	String	Admin server VM profile
	flavor_app	String	AT server VM profile
IP Network	networks_admin	Json	List of networks (one or more) on admin server
	networks_app	Json	List of networks (one or more) on application server
hostname	hostname_admin	String	Hostname of the admin server
	user_name	String	User name of the admin server
	password	String	Password fo the admin server

Appendix B. OCSG Properties file

Following table lists the user data to be filled in OCSG properties file.

Table 2: OCSG Properties file

Section	Parameter Name	Description
Admin	servers	Add Admin server name and IP. For example:
		servers = ["AdminServer:xxx.xxx.xxx"]
		Note : It is recommend to follow the name of Admin server as 'Adm inServer'
		<pre>Example: # servers = ["AdminServer:11.11.11.11"]</pre>
		IMI Interface address
		<pre>servers = ["AdminServer: xxx.xxx.xxx "]</pre>
		XMI Interface address
		<pre>xmiInterfaces = ["AdminServer: xxx.xxx.xxx."]</pre>
	backupServers	This is the DSRAPIGW DB server address where data is backed up. DR procedure will use this data.
		# Provide the Ipaddress of SQL node1.
		<pre># Admin server should have access to this server using the key/pem file.</pre>
		<pre>backupServer = xxx.xxx.xxx</pre>
		# This is the location in the DSRAPIGW DB server where the data should be backed up.
Арр	servers	Add App server name and IP. Add comma seperated entries for multiple servers. For example,
		<pre>servers = ["AppServer1:xxx.xxx.xxx", "AppServer2:xxx.xxx.xxx"]</pre>
		Note : It is mandatory to follow the name of App servers as 'AppServer1', 'AppServer2' etc.
Арр	xmiInterfaces	XMI Interface address for all AppServers in ["Ip1","Ip2"] format.
		For example,
		<pre>xmiInterfaces = ["AppServer1: xxx.xxx.xxx ", "AppServer2: xxx.xxx.xxx "]</pre>

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		Description
Арр	xsiInterfaces	XSI Interface address for all AppServers in ["Ip1","Ip2"] format.
		For example,
		<pre>xsiInterfaces = ["AppServer1: xxx.xxx.xxx. ", "AppServer2: xxx.xxx.xxx.xxx "]</pre>
		To add multiple XSIs to each AppServer the format should be,
		["AppServer1:XSI1- IP","AppServer2:XSI2","AppServer2:XSI1- IP","AppServer2:XSI2"]
Арр	exteralLoadbalancerIP	IP used to publish T8 APIs. This IP will be used when displaying T8 API access URLs in Partner and API management Portal.
		<pre>exteralLoadbalancerIP = xxx.xxx.xxx.xxx</pre>
Servers	cleanUpBeforeInstall	If the script failed to execute while running, the server will be in a bad shape for a fresh install. Keeping cleanUpBeforeInstall as "yes" will clean up the server and make it ready for script re-run.
Servers	ntp	Provide NTP server IP
		ntp = xxx.xxx.xxx
Servers	mtu	Maximum transmission unit. The script copies multiple files from Admin server to App server.
		Before copying the MTU has to be set. Recommended value is "9000".
		mtu = 9000
Servers	apiroot	This variable is part of the API creation. <apiroot> is prefixed to the context uri of the APIs exposed.</apiroot>
		# For example, the API name of Device triggering is "apiroot- dt"
Servers	dsrMpList	Provice DSR MP XSI Ip list in format,
		MP1-XSI-IP:port,MP2-XSI1-IP:port
Files	pemfile	Provide the .pem file location.
		pemfile =/u02/software/ocsg-db-key.pem
Files	logfile	Custom log file for Installation. Change log file name if required.
		logfile = ocsg_install.log

Section	Parameter Name	Description
Files	presentFolder	The scripts will be present in this location. This property should not be changed
		presentFolder =/u02
Files	targetFolder	The scripts will be copied to this location. This property should not be changed
		targetFolder =/u03
Files	targetPath	Provide the location of the scripts. This property should not be changed
		targetPath =/app/oracle/
Files	scripts	Provide the folder name where scripts need to be stored. This property should not be changed.
		scripts = scripts
Files	extendWizard	Custom scripts will be present here. This property should not be changed.
		<pre>extendWizard = extend_wizard/</pre>
Files	SCEFPackage_EAR	Default EAR file name. This property should not be changed.
		SCEFPackage_EAR = SCEFHandlers.ear
Files	nodemgr	Node manager service file name. This property should not be changed
		nodemgr = nodemgr
Files	DefaultJar	Location of ocsg_generic_jar. This property should not be changed
		defaultJar = /usr/TKLC/dsrapigw/ocsg_generic_jar
Files	volumeName	Provide the Volume name, This property should not be changed
		volumeName = ocsgv
Files	volumeSize	Volume size in GB. Script woll create a new volume of this size. This field should not be changed
		volumeSize = 10
Files	inventoryLoc	Inventory log location of OCSG. This property should not be changed
		inventoryLoc = /u02/inventory
Files	cdr_targetFolder	Target folder cdrs
		cdr_targetFolder =/u04
Files	cdr_volumeSize	cdr Volume size in GB. Script will create a new volume of this size
		cdr_volumeSize = 5
Files	cdr_volumeName	Provide the Volume name

Section	Parameter Name	Description
		cdr_volumeName = cdrv
Files	customslaxsd	CustomSLA XSD Definition file name
		customslaxsd = customslaxsd.xsd
Credentials	mysqlJdbcServerUrl	MySQL DB credentials. Provide IP address of the DSR API GW database setup SQL Node1.
		jdbc:mysql:// <db-server-ip>:3306/gatekeeper</db-server-ip>
		For Example,
		mysqlJdbcServerUrl = jdbc:mysql://30.30.30.17:3306/gatekeeper
Credentials	mysqlUserName	mysqlUserName= ocsg_autoNote: MySQL credentials to be updated in dsrapigw_default_params.rsp file available in the location /u02/app/oracle/scripts on all VM's of Admin & Appservers.Refer point# 3 of section 7. Configure DSR APIGW Admin/Application Server" in this document for more details.
Credentials	weblogicUser	Provide the DSR API GW Admin portal credentials.
Credentials	weblogicPassword	weblogicUser = weblogic
		weblogicPassword = tekelec123
Credentials	nodeManagerUser	Provide the Nodemanager credentials which will be used in all Admin and AppServers
Credentials	nodeManagerPassword	nodeManagerUser = nodemanager
		nodeManagerPassword = tekelec123
Credentials	operatorUser	A new operator will be created with this details to access
Credentials	operatorPassword	partner relationship management portal.
		operatorUser = oracleop3
		operatorPassword = tekelec123
Credentials	adminServerUser	Below is the ssh user name in Admin and AppServers
Credentials	appServerUser	adminServerUser = admusr
		appServerUser = admusr
Ports	adminListenPort appListenPort appListenPortSSL	These are the default ports opened on IMI network should not be changed, these ports are used only for internal communication adminListenPort = 7001
		appListenPort = 8001
		appListenPortSSL = 8002
Ports	adminIMIPorts	Ports to be enabled in IP Firewall on Admin server:
	adminXMIPorts	

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Section	Parameter Name	Description	
		adminIMIPorts = 7001,5556,7002,9876,8050,3075,9090,7	
		adminXMIPorts = 9002	
Ports	appIMIPorts	Ports to be enabled in IP Firewall on AppServers:	
	appXMIPorts	appIMIPorts =	
	appXSIPorts	8001,8002,9876,5556,8050,3075,9090,7	
		appXMIPorts = 9002	
		appXSIPorts = 10001,10002,1883,5685,5656,3868	

Appendix C. Create PEM file for Openstack

STEP #	Procedure	Description			
	This procedure describes how to create PEM file for openstack.				
		spective infrastructures has to be up and running			
		as it is completed. Boxes have been provided for this purpose under each step			
		ACLE Support (MOS) and ask for assistance.			
1	Login to Openstack	Login to the Openstack.			
2	Go to Create	 Navigate to Project -> Compute -> Access & Security - > Key Pairs Click Create Key Pair button 			
	KeyPair	Access & Security			
	option	Smarty Graps Noy Pain Play By Alt Access			
		The Q + Debt Ny Net Areast Ny Ter EDebt Ny Ter			
		C Key Pali Nerse Fingerprint Actions			
3	Create Key Pair	Enter the required Key Pair Name and click Create Key Pair.			
		Create Key Pair			
		Key Pair Name			
		Description:			
		Key pairs are ssh credentials which are injected into images when they are launched. Creating a new key pair registers the public key and downloads the private key (a pern file).			
		Protect and use the key as you would any normal sah private key.			
		Cancel Crisate Key Pair			

Procedure 10. Create PEM File for openstack

Appendix D. Create PEM file for VM

STEP #	Procedure	Description			
	This procedure describes how to create PEM file for VM.				
	Prerequisite: All the respective infrastructures has to be up and running				
	Check off ($$) each step as it is completed. Boxes have been provided for this purpose under each step				
	number. Contact My ORACLE Support (MOS) and ask for assistance.				
1	VMware	Open the VMware client			
	client:				
	Login to				
2	client Admin Execute ssh-keygen				
	Server:				
	Create	It will create public and private keys on the Admin server.			
Keys		Note : Do not provide any input.			
3	Admin	Copy the id_rsa to a pem file on Admin server:			
	Server:	cp /home/admusr/.ssh/id rsa /u02/key.pem			
	Сору				
	id_rsa				
4	Admin	Install the keys on App Server by running command:			
	Server : Install Keys	ssh-copy-id admusr@ <ip appserver="" of=""></ip>			
		Execute command on Admin server (repeat for all App servers).			
5	Admin	Check from Admin server if you are able to login to App Server without			
	Server:	password by running command.			
	Copy ssh	ssh -i /u02/key.pem admusr@@ <ip appserver="" of=""></ip>			
	keys				
		You need to copy the ssh keys to all App servers.			
		Once done, edit the ocsg.properties file to point to correct pem file.			

Procedure 11. Create PEM File for VM

Appendix E. Resource Profile for DSR APIGW Database and Admin/Application

Following table provides list of resource provide for DSR APIGW Database, Admin and Application servers.

Table 5: Resource Profile for DSR APIGW

DSR APIGW	vCPU	RAM (GB)	Disk (GB)	Network Interfaces
Admin Server	4	6	70	2
Application Server	12	16	70	3*
Management Node (DB)	4	6	70	
Data Node (DB)	12	64	200	
SQL Node (DB)	8	16	70	

*Note: Multiple XSI Network interfaces are supported for App servers. Maximum 16 network XSI interfaces are supported.

STEP #	Procedure	Description		
This proce	edure describe	s how to convert vmdk to qcom2 format.		
		pective infrastructures has to be up and running.		
	(√) each step	as it is completed. Boxes have been provided for this purpose under each step		
number.				
	Contact My ORACLE Support (MOS) ask for assistance.			
1	Login to Qemu-img	Login to the Qemu-img tool.		
	tool			
2	Convert the	Convert ymdk to goow? format		
	file format			
		Use the qemu-img tool to create a qcow2 image file using this command:		
		qemu-img convert -f vmdk -O qcow2 <vmdk filename=""> <qcow2 filename></qcow2 </vmdk>		
	Example:			
		<pre>qemu-img convert -f vmdk -O qcow2 DSR-82_12_0.vmdk DSR- 82_12_0.qcow2</pre>		
		Note: Install the qemu-img tool (if not already installed) using this yum command:		
		sudo yum install qemu-img		
		Import the coverted qcow2 image using the "glance" utility from the command line.		
		<pre>\$ glance image-createname dsr-x.x.x-originalis- public Trueis-protected Falseprogress container-format baredisk-format qcow2file DSR- x.x.x-disk1.qcow2</pre>		

Appendix F. Convert vmdk to qcom2 format

Appendix G. Sample Network Element and Hardware Profiles

To enter all the network information for a network element into an AppWorks-based system, a specially formatted XML file needs to be filled out with the required network information. The network information is needed to configure both the NOAM and any SOAM network elements.

It is expected that the maintainer/creator of this file has networking knowledge of this product and the customer site at which it is being installed. The following is an example of a network element XML file. The SOAM network element XML file needs to have same network names for the networks as the NOAM network element XML file has. It is easy to accidentally create different network names for NOAM and SOAM network elements, and then the mapping of services to networks are not possible.

```
<?xml version="1.0"?>
<networkelement>
    <name>NE</name>
    <networks>
        <network>
            <name>XMI</name>
            <vlanId>3</vlanId>
            <ip>10.2.0.0</ip>
            <mask>255.255.255.0</mask>
            <gateway>10.2.0.1</gateway>
            <isDefault>true</isDefault>
        </network>
        <network>
            <name>IMI</name>
            <vlanId>4</vlanId>
            <ip>10.3.0.0</ip>
            <mask>255.255.255.0</mask>
            <nonRoutable>true</nonRoutable>
        </network>
    </networks>
</networkelement>
```

Note: Network Element Name shall be unique while creating multiple Network Element.

Appendix H. My ORACLE Support (MOS)

MOS (<u>https://support.oracle.com</u>) is your initial point of contact for all product support and training needs. A representative at Customer Access Support (CAS) can assist you with MOS registration.

Call the CAS main number at **1-800-223-1711** (toll-free in the US), or call the Oracle Support hotline for your local country from the list at <u>http://www.oracle.com/us/support/contact/index.html</u>.

When calling, there are multiple layers of menus selections. Make the selections in the sequence shown below on the Support telephone menu:

- 1) For the first set of menu options, select 2, "New Service Request". You will hear another set of menu options.
- 2) In this set of menu options, select 3, "Hardware, Networking and Solaris Operating System Support". A third set of menu options begins.
- 3) In the third set of options, select 2, "Non-technical issue". Then you will be connected to a live agent who can assist you with MOS registration and provide Support. Identifiers. Simply mention you are a Tekelec Customer new to MOS.